



## The London Benefits Payment office has a new mailing address

Great-West Life's London Benefits Payment office is changing its mailing address to a P.O. Box address, which will help them sort and distribute mail more efficiently.

Their new address is:  
P.O. Box 5160, Stn B  
London, ON  
N6A 0C6

Our claim forms will be updated soon to reflect the new address. In the meantime, if you have a supply of the current version of the form, you can continue to use them.

### All claims will still reach us

Claims mailed to Dufferin Avenue will continue to be sorted and redirected to the new address.

Couriered claims will continue to be delivered to:  
255 Dufferin Avenue  
London, ON,  
N6A 4K1

### Promote Member eClaims

By signing up for [GroupNet™ for Plan Members](#) and direct deposit, your plan members get 24/7 access to Member eClaims, and can quickly submit many of their claims online.

To use Member eClaims, your plan members must:

- Register on [GroupNet for Plan Members](#)
- Sign up for direct deposit and electronic claim payment notification in the *Your Profile* tab.

More information about how to register can be found in our [How to video](#).

### For more information

Contact your Great-West Life group representative

THE  
**Great-West Life**  
ASSURANCE  COMPANY

125  
years